

The FeeSimpleHosting Prior Policy Center (FSH PPC) will have minimum technical requirements for a user. Yet, it will significantly reduce the time and expense of their commitment work product.

Client and Host System requirements, platforms and architecture.

Because of the design of the FSH PPC, the title company user will only need access to the Internet along with a current browser and a valid login in order to search and retrieve prior policy information. A valid login is provided by their underwriter and will limit their searches only to the locales in which that underwriter approves them. FSH PPC will allow an agent to participate as a multiunderwriter agent.

When retrieving information from FSH PPC, the user will need to have the capability to store information locally on their PC or network hard drives. Additionally, the user can email or print the retrieved information as well as saving it to their local system.

On the host side, the architecture is much more complex. FSH, along with IBM, has designed a center where security, scalability and dependability are paramount. Some of the aspects of the host side architecture include:¹

- For reliability and scalability, we will use both IBM's Unix (AIX) and Microsoft's Windows NT operating systems.
- For security, multiple tiers and firewalls will be implemented to secure the servers and data from outside attack. Firewall rules are set to allow no traffic except that which is absolutely necessary to the operation of the customer site.
- For physical security and reliable management and access of the equipment and data, IBM's hosting facilities will be utilized to provide dependable access at their hardened sites with redundant Internet connectivity, multiple power sources, and secure physical access.²
- The world's most popular email product, Microsoft Exchange, will be utilized for the email backbone.
- Load balancing will be implemented to balance web traffic among the servers.

¹ For additional detail on the statistics, estimated traffic and other details, see the RFP Invitation to submit a proposal, page 13.

² For additional information, see IBM Universal Server Farms, in supplemental material.